

Processing of personal data

CERTSIGN S.A., with its registered office in Bucharest, 107 A Sos. Olteniței, Building C1, 1st floor, Room 16, Sector 4, , registered with the Trade Register under no. J2006000484402, unique registration code 18288250 (hereinafter referred to as 'certSIGN'), in thier capacity as a personal data controller, certSIGN processes your personal data in the context of concluding the Terms of Use for the Token Utility by certSIGN with you.

Purpose and legal basis for the processing of personal data

The purposes of processing your personal data are:

- To use the Token Utility by certSIGN application in accordance with the Terms of Use for the Token Utility by certSIGN application, pursuant to Article 6(1)(b) of the GDPR
- to pursue the data controller's legitimate interests in providing you with support for using Token Utility by certSIGN and unlocking the token on which your digital certificate in use is stored, or in resolving complaints, and to defend the data controller's rights in the event of a potential dispute, in accordance with Article 6(1)(f) of the GDPR.

For the purposes mentioned above, CERTSIGN will process the following categories of personal data:

- data available in the digital certificates stored on tokens: certificate serial number, certificate issuer,
- logs;
- the operating system used.

If the device on which you install and run the application also contains digital certificates issued by other providers and stored on tokens compatible with those supplied by CERTSIGN, or digital certificates belonging to other holders (for example: family members or other individuals), the application may also list these certificates and tokens. The app also lists certificates with private keys stored in the OS keystore (the 'Local Certificates (OS)' feature).

The processing of personal data is primarily necessary for your use of the Token Utility app and for certSIGN to provide support in unlocking the token storing your digital certificate.

You may object to certSIGN processing your data for the purpose of providing support for using the app or unlocking the token by deselecting the relevant option within the app, in which case the data will no longer be transmitted to certSIGN. Refusal to provide the necessary data will make it impossible for certSIGN to assist you in resolving any issues you may encounter whilst using the Token Utility by certSIGN app, or will make it difficult to assist you in unlocking the token.

CERTSIGN will retain the collected data for 30 days to provide the necessary support for unlocking the token or using the application. This data may continue to be processed after this period if there is a legal obligation or legitimate interest to do so.

Personal data may be disclosed to public authorities and institutions in accordance with public law obligations.

certSIGN does not transfer your personal data outside the European Union.

As a data subject, you have the following rights under the General Data Protection Regulation (Articles 13–22 of the GDPR):

- Right to information: the right to be informed about the processing of your personal data in accordance with Articles 13 and 14 of the GDPR ;
- Right of access to data: the right to obtain from the data controller confirmation as to whether or not personal data concerning you are being processed by them, as well as information regarding the processing of your data in accordance with Article 15 of the GDPR ;
- Right to rectification: the right to have inaccurate personal data concerning you rectified, and to have incomplete personal data completed, in accordance with Article 16 of the GDPR ;
- Right to restriction of processing of your personal data under the conditions set out in Article 18 of the GDPR ;
- The right to erasure of data in accordance with Article 17 of the GDPR ;
- The right to data portability, insofar as the data processing is based on the contract concluded with you in accordance with Article 20 of the GDPR ;
- The right to object, on grounds relating to your particular situation, to data processing carried out for the purposes of pursuing the legitimate interests of certSIGN or of third parties, in accordance with Article 21 of the GDPR ;
- The right not to be subject to a decision based solely on automated processing, including profiling, which produces legal effects concerning the data subject or similarly significantly affects them, in accordance with Article 22 of the GDPR.

Furthermore, you have the right to contact the National Supervisory Authority for the Processing of Personal Data to defend any rights granted by the applicable legislation in the field of personal data protection that have been infringed, as well as to bring a claim before the competent courts .

To exercise these rights as set out in Articles 13–22 and Article 7(3) of the GDPR, you may submit a written, dated and signed request to the certSIGN Personal Data Protection Department:

- email address: dpd@certsign.ro
- 29A Tudor Vladimirescu Boulevard, AFI Tech Parc 1 building, 2nd floor, Bucharest, Sector 5.

If you submit a request regarding the exercise of your rights under data protection legislation, you will receive a response within 30 days, in accordance with the provisions of the GDPR.